



BOOKING CONDITIONS FOR ACCOMMODATION (bungalow, maxi-caravan):

1. BOOKING CONDITIONS:

DEPOSIT:

- € 150.00 (for each accommodation) for stays up to 4 nights
- € 200.00 (for each accommodation) for stays longer than 4 nights
- by bank transfer to:
CAMPING ORTA by Carlo Guarnori,
BANCA GENERALI
IBAN: IT36Z0307501603CC8000801356
BIC / SWIFT: BGENIT2T
- in the reason of the payment indicate: name and surname, name of the booked accommodation and the reference period
Once the transfer has been made, the final confirmation will be sent to the guest

SEND PERSONAL DATA:

- copy of the valid identity documents (via e-mail) of everybody
- a mobile phone number

MINIMUM RESERVATION:

- weekly (from Saturday to Saturday) during the high season
- minimum 3 nights in the remaining periods, subject to availability and authorization from the Management

For organizational reasons, the Management reserves the right to change the booked accommodation by guaranteeing another similar or one of a higher level, respecting the customer's needs

2. TERMS OF CANCELLATION AND DEPOSIT RETURN:

- requests for changes or booking cancellations are accepted only by e-mail (info@campingorta.it)
- 100% refund of the amount less the booking fee of € 15.00 for requests received up to 60 days before the expected date of arrival
- refund of 50% of the amount less the booking fee of € 15.00 for requests received between 59 and 30 days before the expected date of arrival
- no refunds for requests received between the 29th day prior to the expected date of arrival and the day of arrival
- the refund, where due, will be sent by bank transfer within 90 days from the date of cancellation

3. METHODS AND TERMS OF PAYMENT:

- we accept payment in cash, by credit cards (VISA / MASTERCARD) and debit cards
- cheques are not accepted
- for cash payments there is a 5% discount
- the total balance of the stay must be paid on the day of arrival or at the latest within the following 2 days at the Reception from 8:30 to 15:30
- in the case of late arrival and / or early departure, the entire amount of the whole reservation will be charged
- the rates are per day regardless of the time of arrival; the day of departure will also be counted if this takes place after 10:00 (maximum check-out time)

4. TOURIST TAX: € 0.50 per person per night (children up to 9 years old excluded)

5. ARRIVAL AND DEPARTURE:

- check-in: 16:00 - 19:30
- check-out: 8:30 - 10:00
- upon arrival, the customer must present all valid identity documents
- the booked accommodation will remain available to the customer until 19:00 on the day of arrival, after this time, unless prior notice is given, the accommodation will be available for other customers

6. CLEANING OF THE ACCOMMODATION:

- upon departure, the accommodation must be left in good condition
- the cost of final cleaning varies from € 30.00 to € 50.00 depending on the type of accommodation
- the kitchenette, the cleaning of the dishes and the disposal of waste in the appropriate collection areas on the campsite, are the responsibility of the customer; otherwise an additional cost of € 40, - will be applied for each accommodation

7. PARKING SPACE:

- the daily rate for each accommodation includes a nearby parking space, inside the campsite
- cars must be parked only in the dedicated car parking areas
- each extra car will be subject to an additional cost as per price list

8. GUESTS:

Any guests (other people than those for whom the reservation was made) who will stay overnight in the booked accommodation must be declared in advance to the Management and will be required to pay the amount as per price list and the tourist tax

9. DAILY VISITORS:

- visitors are not allowed without prior authorization from the Management *; the same, if authorized, will be required to present a valid identity document at the reception and to pay the amount due as per price list

- the customer is required to ensure that their visitors are in possession of the authorization of the Management and is responsible for their behavior within the campsite
- it is strictly forbidden the entrance to unauthorized persons; people who will be surprised without registration/authorization will be reported for house breaking pursuant to art. 614 of the Italian Penal Code

* Please read the guidelines relating to the pandemic situation: currently and until subsequent changes, daily visits by relatives and friends are not allowed in order to limit the possibility of contagion

10. **PETS:**

- pets are allowed on the campsite, but not in all accommodations and are subject to a cost as per price list
- the customer is required to declare the pet's presence at the time of booking and check-in, in order to avoid unpleasant refusals upon arrival with the application of the related penalties

11. **PRICE LIST AND CAMPING RULES:**

At the time of booking, the customer declares to have read the Price List and the Campsite Regulations and at the same time declares to accept and respect them in all their parts

Camping Orta